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Project

2022-1-RO01-KA122-VET-000077073

Developing Competence in Hosting -HOST



Disclaimer

- The present material is based on the experience of the 20 VET students that participated into the mobility to our partner Alia Luxury suites and the intermediary partner Algoos study,work and travel within the Erasmus+ project.
- Coordinators: prof. Pocan Nicoleta Doina and prof. Grama Cristina
- Period: 7-20 May 2023
- Special thanks to Mrs Karolina Elenis and to Mr Pavlos Elenis for their help and support
- Funded by The European Union. The views and comments mentioned here belong solely to the authors and does not automatically reflect the views and opinions of the EU or of the National Agency (ANPCDEFP) .Neither of the above mentioned bodies can be held responsible for it.

INTRODUCTION



The Rhodes Island is 4th biggest island in Greece , the biggest of the Dodecanese group and the closest to the Turkish shore.

The highest peak is the Atavyros -1215 m situated in the south-western party of the island.

The capital city, also called Rhodes, is situated in the northern part. It is made of three parts-the ancient, the medieval and the modern city.

The ancient city founded in 408 BC is renowned for the temples of Zeus, Athens and Apollo. The medieval city is surrounded by the walls erected by the Crusiate.

The most important places of the island are situated on the eastern coast. The ruins of the Dorian city, the thermal baths of Kallithea, the touristic cities of Afandou, Faliraki, Rodini and Lindos, famous for its white buildings against the blue of the sea and its ancient city. Not to forget about Prasonisi, the place where two seas meet, the south most point of the island.

It is easily reached by air or by sea from all parts of the world due to its airport and famous port where rumour has it the famous Colossus had been erected.

BEING A HOST IN HARAKI, RHODES

Our partner Alia Luxury suites and Algoos study, work and travel are based in Haraki, Rhodes, Greece. The city of Haraki is situated on the eastern coast close to Lindos, another famous place on the island. What makes Haraki unique is the peace and quiet as it is not populated with clubs and shopping places. Yet, it is placed at a convenient distance from the major touristic attractions of the island.

In this paradise, Alia Luxury suites and spa managed to develop a custom-oriented business to attract many different customers. Beside the accommodation service, they provide food in their cozy restaurants and also help with planning your stay in Haraki.



Services

1. accommodation-a variety of rooms for many tastes from 3*** to luxury suites with a beach front view



2. food and drinks-each day has a themed menu so everybody can enjoy both their favourite and new tastes

3. events and activities- in weekend, especially, they offer different events for their guests and are willing to organize various celebrations



4. personalized suggestions for activities and entertainment -they have their own game zone; there are concerts in the premises; the beach is 5min-distance if nothing appeals to you, they can help you organize a trip-day to the most attractive spots on the island.

Touristic attractions –for those interested in history



Prasonisi

The Feraklos Castle,
Haraki



Kalithea springs



The Tsambica Monastery



The Colossus of Rhodes

Palace of the Grand Master
of the Knights of Rhodes



The city of Rhodes



Touristic attractions- sun lovers

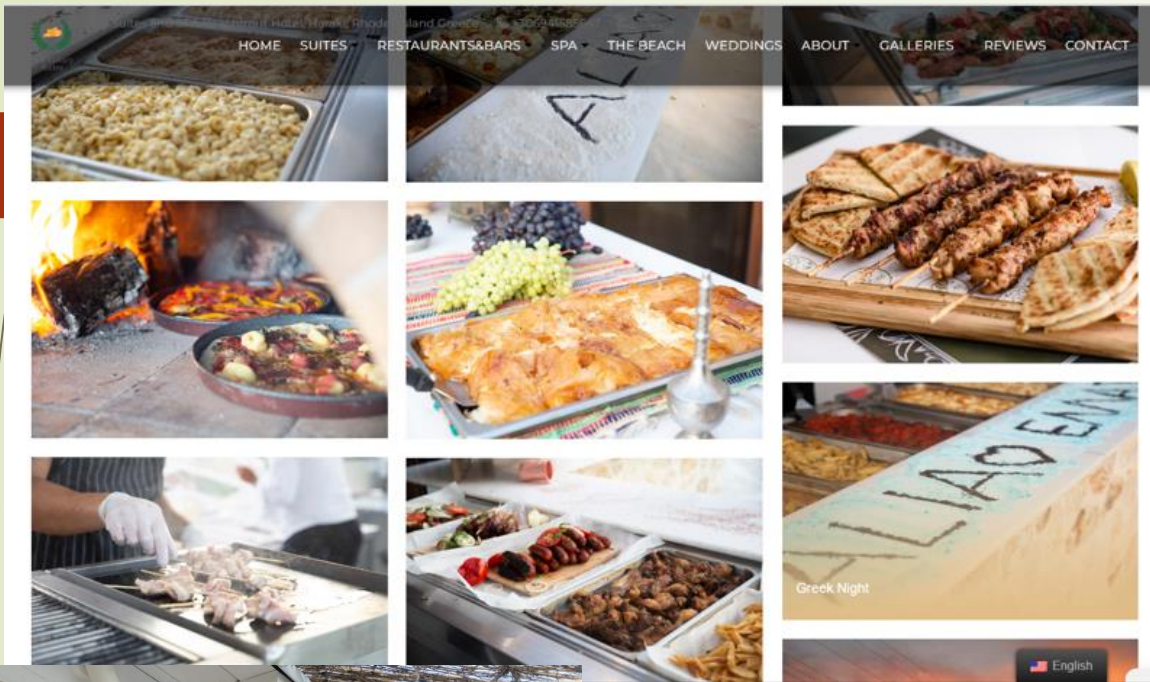
The Prasonisi beach



The Haraki beach



The Lindos Beach





Conclusion

A real host can identify their customers needs and personalize their offer. At the same time, they can deal with any complaint in the best manner to make the two ends meet. In the end , for a successful business, one should address each customer's requests and demands.

Be a customer first and then you can be able to perform the role of a host. This is what our students experienced and this is how they learnt how to behave within a multicultural environment to please the guest.

